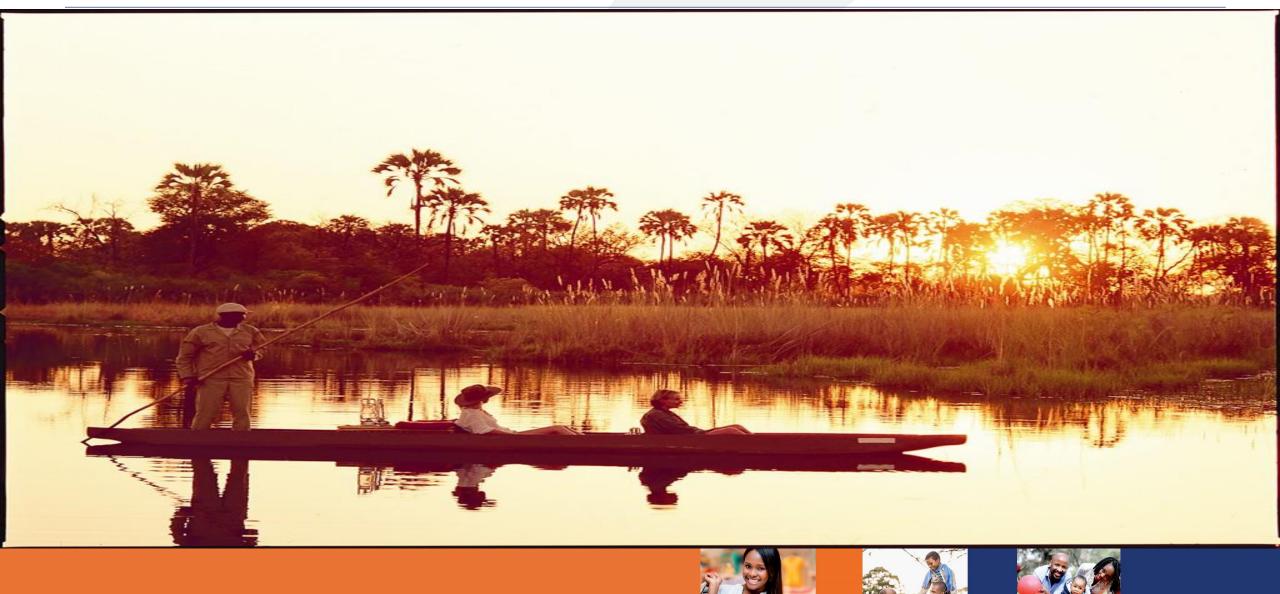


Impact of Banking to the Society and how Botswana Savings Bank has addressed this in the Botswana Market Creating Value to Customers



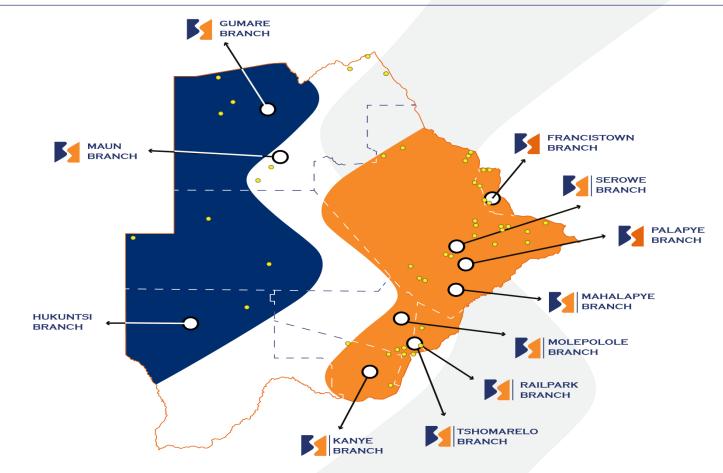


BSB's Impact to Batswana





FOOTPRINT







Banking Business

- Role of Banks:
 - Primary link for depositors and borrowers offering a range of both Savings products and Loans products targeting all income groups in Botswana
 - Enable safer, easier and convenient transactions
 - Provision of funding for acquisition/ expansion / payroll requirements
 - Development in Rural Areas- Banks aid rural development through funding modern infrastructure and services, thereby bringing in growth.
 - Create a path for individuals and businesses towards success, thereby uplifting the lively hood of households and communities
 - Help to keep money flowing in the local economy by lending and funding in communities that our customers live and work in.





BSB's Impact to Batswana



Through Products Offering: Retail & Business Segments

1. Product Offering – Secured Loans & Unsecured Loans



Through Products Offering: Retail & Business Segments



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2.

Product Offering – Short term & Long-term Savings



Through Accessibility

3. Introduction of Point-Of Sale Machines and the phasing out of savings passbooks, to facilitate the digitization journey and banking convenience.







Through Accessibility

4. Increasing the BSB footprint country-wide through rolling additional ATMs & opening of branches, to avail access to banking services across the country



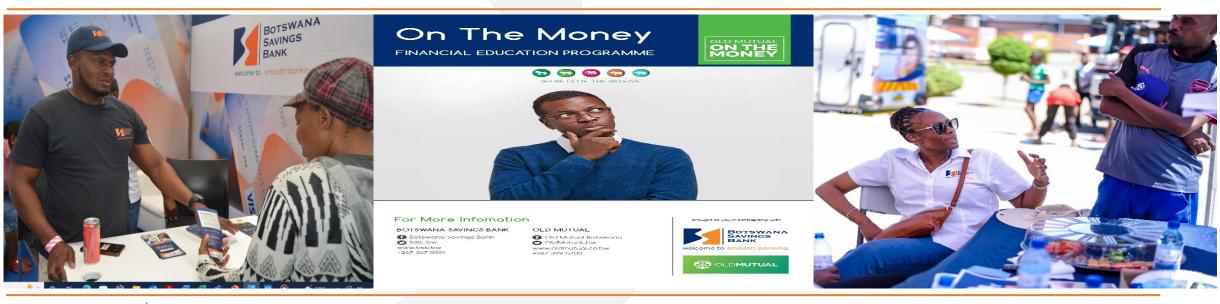








5. Financial Literacy - Old Mutual Botswana









6. Corporate Social Responsibility Programme - Communities





Presentation Slides Botswana Savings Bank

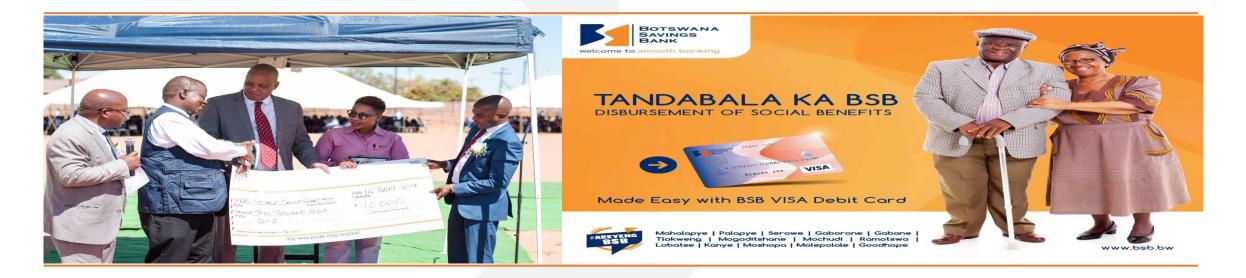






7. Bagodi Project - With the Government

Botswana Savings Bank partnered with Botswana Government -The Ministry of Local Government and Rural Development to issue Debit Cards to qualifiers of social benefits.









8. Annual World Savings Day Activities through our membership with World Savings Banks Institute (WSBI) to:

- Raise & Increase public awareness on the importance of savings.
- > Cultivate a strong saving habit among Batswana, mainly meant to bridge the gap in personal savings.
- > Providing the unbanked members of the community with banking solutions tailored for their needs.



Botswana Savings Bank Presentation Slides





Key Enablers

Our impact has been made possible, in part, by the work we do with CR2:

- BSB has been able to deploy a fleet of ATMs across the length and breadth of Botswana, \geq in some cases pursuant to financial inclusion, managed to be present across the country.
- Remote management of ATMs leading to low down time \geq
- Deploy POS terminals that have Agency Banking capabilities, utilizing the \geq BankWorld/Sparrow platform. Machines include more functionalities like Cash Deposit, Cash Withdrawal, Balance Inquiry, Pin Change
- In order to reach out and bring more convenience to customers, BSB is in the process of launching Digital Channels (Mobile App, Internet Banking & Mobile Banking), using CR2's Omni-Channel solution.
- We are working with CR2 to further enhance service delivery, accessibility and \succ convenience, ultimately, expanding reducing on Brick and Mortar







THANK YOU - "KE A LEBOGA"

and the star Why " with